mimecast®

C1 Mailbox Continuity
Always On Email

Email continuity is vital to protecting communication, workflows and access to business information. Mimecast Mailbox Continuity eliminates the impact of primary email system downtime, with admin controlled alerts, monitoring and response to mail disruption.

Whether your email is on-premises, in the cloud or a hybrid of the two, Mimecast delivers simple, cost-effective protection against downtime events. This includes planned maintenance, cloud outages, system failure, natural disasters and migrations.

How it works

- Mimecast monitors inbound and outbound mail from on-premises mail servers or cloud-based services like Office 365.

- Using organization specific thresholds, administrators are notified via SMS or an alternative email address with an event specific dashboard.

- Administrators can quickly respond with one-click mail flow activation. Instantly calling Mimecast to act as the primary email path and notifying employees with clear communication sent via SMS.

- Inbound and outbound mail is routed through the Mimecast Platform and is automatically retained for 58 days.

- Journaling captures and retains internal mail.

- Folder[1] and calendar replication, and sync of most used contacts, maintains 'business as usual' operation.

- Full historical archive data access with Mimecast Archiving option.

[1] Requires Archive Power Tools Add-on

KEY BENEFITS:

- Constant monitoring of inbound and outbound email flow to alert server issues.

- Supports a business continuity for email strategy for cloud, hybrid and on-premises infrastructures.

- Automated alerts with one click continuity activation and employee notification.

- Protects employee productivity with fully functional live and historic email as well as calendar access via Outlook, mobile, web and Mac apps.

- Streamlines and reduces the risk of email disruption during migration to cloud email services like Office 365.

"The ability to work even when the server is down is a great advantage for the company and we know that even if something happens to Exchange, we're covered."
— **NetSuite**

NETSUITE

Watch the Mailbox Continuity Video

Learn more about how Mimecast delivers always-on email during outages.

mimecast.com/products/email-continuity

WATCH NOW ›

mimecast®

Easily Manage Events with Mimecast C1

Monitor	Alert	Respond	Stay Productive

Detect mail flow issues:
- On-premises
- Cloud
- Hybrid

Receive alerts:
- Delivered via SMS or an alternate address.
- Continuity portal for quickly assessing the situation.

Respond:
- One click activation.
- Employees notified via a Mimecast for Outlook or SMS notification.

Stay Productive:
- Employees continue to send and receive email as well as access calendars via Outlook, mobile, web and Mac apps.
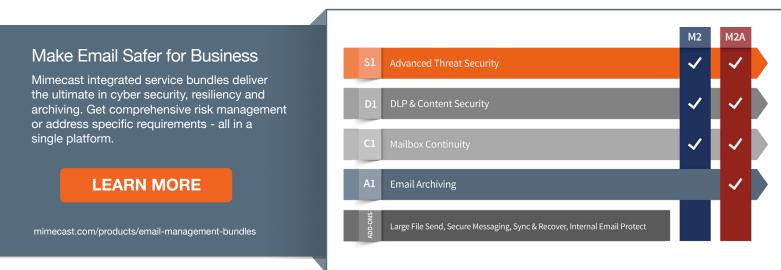
Leading employee experience

Mimecast for Outlook, mobile, web and Mac apps are designed to maintain employee productivity when primary email systems are unavailable. They offer fully functional email capabilities, including the ability to send, receive, reply and forward emails and attachments – unlike other so-called continuity services that merely spool incoming mail. Mimecast even maintains distribution list functionality. Mobile, Mac and web apps can be used anytime too – even when a connectivity issue may be affecting just one employee.

Simple management

Administrators can rapidly trigger continuity events when primary email systems are offline, switching all Outlook clients to send and receive email directly via the Mimecast platform. Mimecast monitors inbound and outbound email using admin defined thresholds. If a disruption occurs, alerts are triggered with an event specific console displaying key information and one-click activation of an alternate mail path. Employees are notified with broadcast SMS messages including organization specific details. After the event is over, automatic mailbox synchronization means employees and administrators don't waste time on cleanup tasks.

In addition to broad continuity events, administrators can overcome localized connectivity issues by enabling individuals or groups of employees to invoke ad-hoc continuity mailbox access directly from Outlook without triggering an organization-wide continuity event.

When deployed alongside Mimecast Security and Archiving services, full email protection and archive access are maintained during continuity events.

Make Email Safer for Business

Mimecast integrated service bundles deliver the ultimate in cyber security, resiliency and archiving. Get comprehensive risk management or address specific requirements - all in a single platform.

LEARN MORE

mimecast.com/products/email-management-bundles

		M2	M2A
S1	Advanced Threat Security	✓	✓
D1	DLP & Content Security	✓	✓
C1	Mailbox Continuity	✓	✓
A1	Email Archiving		✓
ADD-ONS	Large File Send, Secure Messaging, Sync & Recover, Internal Email Protect		

Mimecast (NASDAQ: MIME) makes business email and data safer for thousands of customers with millions of employees worldwide. Founded in 2003, the company's next-generation cloud-based security, archiving and continuity services protect email and deliver comprehensive email risk management.

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