How U.S. law firm Taft eliminated licensing and performance issues when it switched to compareDocs

After problems with its legacy software, Taft Stettinius & Hollister LLP set about finding an alternative solution for document comparison. IT Enterprise & Practice Solutions Manager Sheryl Dale explains why the firm piloted and ultimately implemented compareDocs.

The business need:

Resolve licensing issues that were impacting staff productivity

Find replacement comparison software that was cost-efficient and time-effective

Compare multiple file types, including Word, PDF, and Excel

Deliver integration with iManage

About Taft Stettinius & Hollister LLP

Taft Law, founded in 1885, is one of America's leading law firms. 475 attorneys service a range of local and international clients in virtually every area of law from nine offices in five states. 43 attorneys are listed in Chambers USA: America's Leading Lawyers for Business and Taft is named as a leading law firm in 17 practice areas.

Resolving comparison issues

Taft's IT team began looking for replacement comparison software when the subscription for its legacy product was due to expire. Suddenly, a pop-up was showing in the application constantly, which was slowing users down. IT Enterprise & Practice Solutions Manager Sheryl Dale said the firm saw the task of finding a replacement solution as "an opportunity to be more cost-efficient."

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Sheryl explained that the firm's search for an alternative led them to compareDocs because it knew of its good reputation throughout the legal technology community. In addition, compareDocs has functionality that the old product didn't – including comparing Clipboard text (a simple copy and paste comparison workflow), Excel and PDF file comparison.

The pilot process

Sheryl and her team arranged a pilot group of 10 members of staff across various departments to trial compareDocs. "The compareDocs pilot process was successful," said Sheryl. "The application deployed easily, and there were no issues. It integrates well with iManage, which was a big factor in our decision." Importantly, staff found compareDocs to be a fast and accurate comparison tool that "works as it is supposed to."

Deployment and training

After the pilot process, Sheryl began the work of rolling compareDocs out to the rest of the firm. To help get users up to speed, a DocsCorp sales engineer put together a compareDocs training video, and Taft's product trainer made a side-by-side comparison video of what the old application did and what compareDocs does.

Since then, compareDocs is used by lawyers every day to compare Word, PDF, and Excel files. "A big time-saver for our staff has been comparing documents within an email without having to open the attachments first," explained Sheryl.

Summary

compareDocs has helped Taft resolve issues that were impacting the productivity of every employee who needed to compare documents. Now, users have reliable access to fast and accurate comparison technology. Additional workflows in compareDocs and iManage integration empower users to work even more efficiently and support from DocsCorp ensured this was taken advantage of as quickly as possible.

Are you looking for a document comparison alternative? [Go here to learn more about compareDocs](#) and how it powers productivity.

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